



May 2015 - CYPRES Maintenance and International Shipping Info

Scheduled maintenance:	\$160	1-pin field replaceable cutter:	\$175 (if needed)
		2-pin field replaceable cutter:	\$320 (if needed)

Return shipping costs vary based on destination and ship method.

We accept Visa, MasterCard, AMEX and Discover. Please send payment info with your CYPRES. Include the name on the credit card, card number, expiration date and verification #, and the address to where the credit card statement is mailed.

Be sure to include the return shipping address and your phone / email / fax.

The scheduled maintenance takes a minimum of 10 – 12 business days after receipt of the CYPRES. It should be done at 4 and 8 years (+/- 6 months for CYPRES 2 units). Maintenance cannot be performed prior to 6 months before the date of manufacture anniversary.

Include the cutter(s) with the unit. The CYPRES 2 power supply is taken care of at no additional cost during service.

International Shipping Information

When shipping from countries outside of the United States, UPS, FedEx or the postal service is preferred. Insurance is suggested. When your CYPRES is returned, your country's duty and tax laws will apply to the cost of "repairs" (service and parts). These charges may be billed to you before or after the return of your CYPRES. Whatever method of shipping you chose, we recommend an adequate insurance amount and whatever package tracking is available.

SSK will return to you via UPS Express or Expedited, or USPS postal system Express Mail at your option.

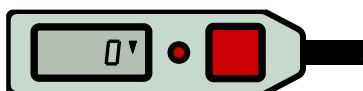
All International Shipments

On paperwork state:

"RETURN of aeronautical navigation appliance to the U.S. for repair - no Commercial value - to be returned to original owner after repairs completed - HTC 9014.20.8080 - value for Customs purposes \$20.00 US"

Value "for Customs purposes" is independent of "Value for Carriage" (Insurance) - so, insure for the appropriate value, but value for Customs at \$20.00 US. If the package is valued "for Customs purposes" at more than \$2000.00 US, it will be a "Formal" Customs Entry and cost a minimum of \$25.00 for processing by US Customs.

Always check for updated information at www.cypres-usa.com. Call or e-mail if you need more info!



CYPRES Sales, Service and Support

